

Komatsu's Social Contribution Activities Around the World

In this era of significant change, sustainable growth can be achieved when a company aims to improve its business performance and when the company undertakes activities which bring about trust from society along with it. A global company is expected to fulfill its social responsibility as a good corporate citizen in the regions it operates in. Komatsu works to be of assistance to society in ways practicable for the company in communities around the world by reflecting local circumstances and listening to voices of stakeholders.

Case

1

India

India

Community Health Care and Education to Help People Live Safe and Anxiety-free Lives

L&T-Komatsu Limited (LTK) believes that helping the children of local communities live safe and happy lives is the most important aspect in social contribution. For this reason, the company focuses on education, health, and safety, based on its policy to support various community welfare programs in health care, education, and rural development. The company has been working on school development and community welfare programs in health care at Dyavarahalli village since 2006. In March 2008, health examinations for general

health and vision testing were conducted for 125 residents of the village.

In December 2008, LTK Ladies Club, of which wives of LTK employees are members, was established. The Club conducted health examinations for children who were unable to receive adequate health care due to economic circumstances and for 54 women who live in Dyavarahalli.



Dyavarahalli School building on which construction work was finished in September 2008



School desks donated by LTK



A commemorative tree was planted at the time computers and desks were donated



Ceremony marking the commencement of health examinations by LTK Ladies Club in January 2009



A child being examined



Health examination for women and children of Dyavarahalli

Case

2

South Africa

Update on Social Contribution through Educational Support

South Africa

The Komatsu DenRon Community Development Centre, located in the suburbs of Plettenberg in southern South Africa, was established in 2007 by Komatsu Southern Africa (Pty) Ltd. (KSAfi) and its customer and materials/stone quarry company DenRon. DenRon was experiencing a chronic shortage of skilled workers, and the center was built as a solution to this problem by providing educational opportunities to the local unemployed people who did not receive satisfactory primary education or who were unable to go to school during the apartheid era, and bring them to the minimum level necessary for employment.

Today, local recruiting agencies regularly contact the Centre with a view to assist in placing the students. The Centre is establishing itself in helping to improve the unemployment rate. Since inception, the following has been achieved in terms of employment for the graduates:

- 16 learners worked for a major department store as casual employees with five now being permanently employed
- two are permanent employees of a liquor distribution company
- two work for a franchise fast food outlet
- three have become permanent employees of DenRon
- three have become permanent employees of a hotel chain, one of whom regularly attends the Centre's certificates awards ceremony and gives motivational talks to the students
- three commenced temporary employment with a local laundry
- one has opened his own driving school and this is running successfully to date
- one has started his own car wash in the local township
- one has been permanently employed by the Department of Arts and Culture as an actor and is part of the cast that presents educational plays.

From April 2008 to February 2009, the Centre issued a total of 313 certificates for numeracy, communication, and basic computer skills.

The students are appreciative for the support from Komatsu and DenRon, and they insist on expressing this gratitude at every prize giving and at the end of last year. One of the students composed a beautiful song which was sung at the ceremony.

Song Composed by a Student
You Are the Best

You are the best
Nobody can go astray,
You lifted me from nowhere
You made me what I am.

You brought me joy,
And made this world
A better place for me.
Thank you very much.

DenRon ndiyabonga
Komatsu ndiyabonga

The ball is now in my court
The key in my palm,
The fuel in my lamp has been filled
You're the steppin' stone, the apple of my eye
The wind in my sail.

Lyrics composed by Vuyokazi Nyhaba, 2008

Case

3

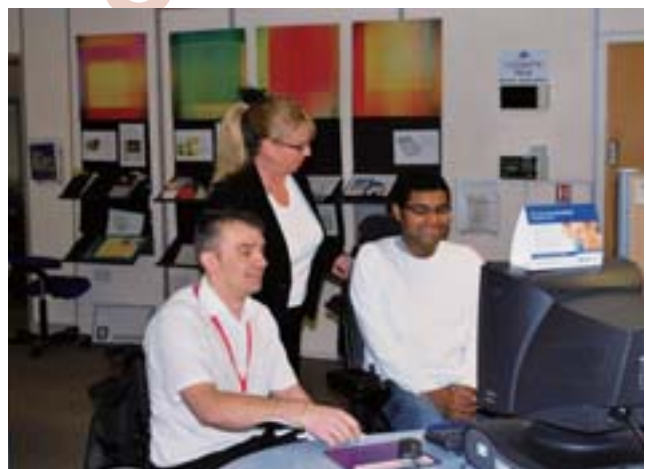
United Kingdom

Providing Vocational Training and Support to People with Disabilities

United Kingdom

Northern Pinetree Trust (NPT) is a charity and community business, which was established almost 20 years ago under a partnership led by Komatsu UK Ltd. (KUK), to provide training and support to help people with disabilities. The trust is based in the Pinetree Centre, which is a building located at the front of the KUK site. NPT works across the North East of England and helps people who have a physical, mental, or learning disability and those who are disadvantaged in the labor market because of their circumstances. It helps people to consider working for themselves in a small business where they can work around their disability. The trust provides a range of support for its clients including coaching training and access to a special loan fund. Over the years, NPT has helped over 1,000 local people to start up their own businesses, and the work of NPT within the community was recognized in 2008 with an award from Her Majesty Queen Elizabeth II (The Queen's Award for Enterprise Promotion).

KUK did not require the whole of the building, and so arrangements were made for the upper floor of the building to be utilized to provide low cost office accommodation to help the work of NPT. Employees of KUK are proud to work for an employer who recognizes the value of social contributions and social responsibility.



People receiving support and training